



### Management Information

#### IMPROVEMENT

#### RESOURCES

	Actual	Trend
Absence ABC	5.40 Days	↓

#### Strategic Risks

People  
Sickness

Strategic Risk Register

H 4 M 6 L 3

Strategy	Trend	Actual	Status	Trend	Due in future	Future off target
Asset Management	↓		A	↑		
Financial	↓		B	↓		
Customer Service	↓		A	↑		

#### Customer Relations

#### Asset Management Risks

No. of Risks	No. of Green Risks	No. of Red Risks
100	10	1

#### Customer

Customer Service ABC

Number of consultations	0	Stage 2 Complaints	74%
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